

STATEMENT

James R. Young has established operating procedures that ensure compliance with the Federal Communication Commission regulations regarding the protection of consumer proprietary network information. (CPNI)

- James R. Young has implemented a system whereby the status of a customer's CPNI approval can be determined prior to the use of CPNI.
- James R. Young continually educates himself on the appropriate use of CPNI. James R. Young is sole operator of this company and has no employees to train on CPNI other than himself.